



## Product disclosure sheet (PDS)

Dear Customer

This Product Disclosure Sheet (PDS) provides you with key information on your Radius Fleet Card. Other customers have read this PDS and found it helpful; **you should read it too.**

### Product information

Radius Fleet Card. The card allows you to purchase fuel products and goods from Shell Malaysia on credit, with payment due when you receive your invoice. All transactions are bundled into one itemised weekly invoice which are LHDN-compliant. The card works with SKDS and SKPS government subsidy schemes.

### Know your obligations

It is your responsibility to read these key terms:

1. You must safeguard your fleet card and must **not disclose** your personal identification number (**PIN**) to any person.

Fees and Charges	Amount
Annual Card Fee	RM65
Radius Velocity Portal Fee	Up to 5% of total invoice value
Direct Debit Bounce Fee	RM5
Account Review	RM50
Replacement Card Fee	RM15
Late payment fees	1% of overdue value of outstanding invoice (minimum of RM10 and maximum of RM100)



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## Know your risks

What happens if you ignore your obligations

**1. You will be liable for all transactions and losses made with a lost, stolen, duplicated card or compromised PIN for a period of three days after notification has been received**

Call us immediately at 603 9212 6655 if you lose your fleet card or an unauthorised transaction has been made using your fleet card.

## Other key terms

1. If you wish to cancel or withdraw a card for any reason, you should notify us and return the card with the corner cut off. You will remain liable in respect of all transactions made with a cancelled or withdrawn card, prior to its receipt by us.

2. A charge or a surcharge to the price of the goods may apply depending on the location of certain sites and the nature of certain goods purchased.

3. We may at sole discretion determine proprietary security limits (such as a maximum value per transaction), above which transactions may be refused.

## Contact

If you have any questions or require assistance with your fuel card, you can:



Call us at  
603 9212 6655



Visit us  
[radius.com](https://radius.com)



Email us at  
[customerservices@radiusfuelsolutions.com](mailto:customerservices@radiusfuelsolutions.com)