Radius Investigations Unit Quality Policy

Radius provide Asset Recovery services to its clients as part of its offering. To ensure consistent and positive customer outcomes from its activities the business has elected to use the Quality Management standard ISO9001.

Driving consistency in our approach, Radius is committed to its Investigation support services by applying continual improvement methodologies to its systems, processes and services, within the bounds of any statutory and regulatory requirements.

In all areas of the business which our staff work in, we ask them to consider the cornerstones of a good management system and to raise any non-conformances at the earliest opportunity;

- To Plan; for the changes that are required and what the desired outcome will be, and how we will measure it.
- To Do; How these changes will be managed and implemented into daily activity by our operational and support staff.
- To Check; How we will evaluate the effectiveness of our actions, planned changes and teams.
- To Act; upon improving the changes we have made through the process of 'checking' our actions.

Management are committed to the operation and maintenance of the QMS to support its key objectives, providing required resources and training to ensure staff operations can be completed. Targets are set and reviewed at regular management meetings to ensure reliability, customer focus and satisfaction. A review process (through internal audits) is also established to drive forward new methods to improve customer outcomes.

This policy applies to all workers, which include staff and 3rd parties, who are involved in Investigation activities. Consequences of not adhering to this policy could affect key business deliverables and service provisions.

This policy will be reviewed on an annual basis by management to ensure that it is up-to-date and consistent with the businesses objectives and strategy.

This Policy is reviewed and updated regularly, last updated 23rd July 2026, Version 1.2.

Kind Regards,

Radius Investigations Unit Management Team